

Limited Warranty

Neuro20 Technologies Corp. ("Manufacturer") warrants the Neuro20 Pro System Control Box (the "Control Box") to be free from defects in material and workmanship for a period of three (3) years from the original date of purchase. Manufacturer also warrants the Neuro20 "Smart Suit" (the "Smart Suit") to be free from defects in material and workmanship for a period of six (6) months from the original date of purchase. Manufacturer also warrants the System Protective Case, the Tablet Protective Case, the Control Box Battery, and Control Box Battery Charger for a period of one (1) year. Together, the Smart Suit, Control Box, System Protective Case, the Tablet Protective Case, the Control Box Battery, and Control Box Battery Charger shall be referred to herein as the "Product". It is Manufacturer's sole discretion to determine if the reported claim constitutes a claim within the scope of this Limited Warranty policy. The Operating Tablet, its Charger and Power Adapter are not covered by Manufacturer under this Limited Warranty. For warranty claims outside of the Product defined herein (the Operating Tablet, Charger and Power Adapter) refer to the third-party product manufacturer warranty policy and procedures.

To initiate a warranty claim, the following steps shall be followed: 1. Contact your Sales Agent (if applicable), or refer to the Troubleshooting section at www.neuro20.com to determine if a claim needs to be filed or if the issue can be resolved directly by customer; 2. If problem persists, submit a warranty claim in writing to warranty@neuro20.com, or in another manner specified by Manufacturer, including a detailed description of the problem, serial number/LOT number (if applicable, as located on the label of the Product) and a photo/video of the issue (if possible, to expedite the claim); 3. If the issue falls within the scope of the Limited Warranty, Manufacturer will determine the appropriate resolution, which may include repair, replacement or another suitable remedy (warranty replacements may involve refurbished items); 4. You or your Sales Agent will be kept informed throughout the process and our team will work diligently to ensure a swift and satisfactory resolution to your warranty complaints.

The effective date of this Limited Warranty is the day of receipt of delivery of the Product to the original purchaser. Any claims under this warranty must be initiated within the specified warranty period, which begins on the effective date. The warranty period and terms are subject to the conditions and limitations set forth in this document.

This warranty does not cover any damage caused by misuse, abuse, accidents, wear and tear from normal use, alterations to the Product, or use of the Product with components made by any manufacturer other than Manufacturer. Failure to comply with all storage, use, cleaning, and other instructions in the Neuro20 PRO System Operating Manual, including but not limited to the System Components and Overview section, shall void this Limited Warranty.

THIS IS MANUFACTURER'S ONLY WARRANTY/POLICY. The remedy stated above is exclusive for any and all claims by the Purchaser or any person claiming through the Purchaser against Manufacturer, whether based on contract, negligence, tort, strict liability, warranty, or under any statute or on any other basis. TO THE FULLEST EXTENT ALLOWED BY LAW, IN NO EVENT SHALL MANUFACTURER BE LIABLE, WHETHER BASED ON CONTRACT, NEGLIGENCE, TORT, STRICT LIABILITY, WARRANTY, OR UNDER ANY STATUTE OR ON ANY OTHER BASIS, FOR SPECIAL, INDIRECT, INCIDENTAL, EXEMPLARY, PUNITIVE, MULTIPLE OR CONSEQUENTIAL DAMAGES ARISING OUT OF OR CAUSED BY THE PRODUCT OR THE POSSESSION OR USE OF THE PRODUCT BY THE PURCHASER OR ANY PERSON CLAIMING THROUGH THE PURCHASER - IN ALL CASES ABOVE WHETHER OR NOT FORESEEABLE AND WHETHER OR NOT MANUFACTURER IS ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, INCLUDING WITHOUT LIMITATION DAMAGES ARISING FROM OR RELATED TO PERSONAL DAMAGES, LOSS OF USE, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES, OR FOR LOSS OF REVENUE, PROFITS, EARNINGS, OR GOODWILL. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY. DAMAGES FOR ANY CLAIM, INCLUDING A WARRANTY CLAIM, MADE ON ANY BASIS ARE LIMITED TO THE PURCHASE PRICE OF THE PRODUCT FOR WHICH DAMAGES ARE CLAIMED.

THIS WARRANTY IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE. Some states do not allow limitations on how long an implied warranty lasts; therefore, the above limitation may not apply. Manufacturer neither assumes, nor authorizes any person to assume for it, any additional liability or responsibility with respect to the Product beyond this Limited Warranty. This Limited Warranty is non-transferable.

NON-WARRANTY REPAIR SERVICE: Non-warranty repair service may be available for a fee. Contact Manufacturer at warranty@neuro20.com for further information.

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Issue: 00



All limitations and exclusions herein are agreed to and accepted by the Purchaser upon purchase of the Product. Purchaser agrees that any dispute regarding this warranty shall be resolved by arbitration in Hillsborough County, Florida. Purchaser agrees that Florida law shall be the governing law. If arbitration is deemed inapplicable by a court of competent jurisdiction, Purchaser agrees that Florida courts have proper personal jurisdiction over the parties to this Limited Warranty.

Address for notification of claims under this Limited Warranty:
warranty@neuro20.com
Neuro20 Technologies Corp.
140 Pine Ave. N.
Oldsmar, FL 34677